CIS | Computing & Information Services
UNDERGRADUATE
REFERENCE GUIDE

Get Connected

Wireless

Set up your computer or mobile device to connect to Brown's secure wireless network, *Brown*. Most devices can follow these steps:

1. If you are not connected to the internet or a data network, temporarily connect to the *Brown-Guest* wireless network.

2. Visit **wifi.brown.edu** and follow the steps to configure your computer or device. After the setup, make sure you are connected to the network named *Brown*.

For more information about wireless, see **brown.edu/go/securewireless**

Browserless Devices

Game consoles, wireless printers, Apple TVs, and other devices without a browser can be manually added to the wired or wireless network. For instructions, see **brown.edu/go/browserless**

Wired (Ethernet)

To register your computer for wired use, see the instructions at **brown.edu/go/residencewired**

Get Software

Access a variety of software including Microsoft Office 365, Adobe Creative Cloud, VPN, anti-malware, and more. **software.brown.edu**

Collaborate

Google Apps at Brown

Use your Brown Google account for email, calendar, documents, and other Google services. When you graduate, you'll retain your content as an alumni.brown.edu address. You can log in at **gmail.com** with your Brown email address and the password you chose for Google. Read about Google Apps at **brown.edu/go/googleapps**

Get Help

The IT Service Center provides support for Brown technology services and general computing, as well as repairs for Brown-owned equipment.

📞 (401) 863-4357

✉ help@brown.edu

💬 helpchat.brown.edu

👤 115 Waterman St.

For more information about support, visit **brown.edu/go/itservicecenter**

Repairs

The Brown Bookstore Technology Center (244 Thayer St.) is an authorized Dell / Apple warranty service provider and repairs other equipment for a fee. **brown.edu/go/bookstoretechnology**

Need a loaner during your repair? Sign out a laptop at the IT Service Center (see info above).

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🔗 **it.brown.edu**
f **facebook.com/ITatBrown**
🐦 **twitter.com/ITatBrown**

Course Links

Find course information online and register for courses at **selfservice.brown.edu**

Preview course syllabi and published Canvas course sites during shopping period at **courses.brown.edu**

For courses using Canvas, log in to **canvas.brown.edu** to participate in course activities and access materials such as readings, movies, and quizzes.

Mobile

Brown students are eligible for discounts with AT&T, Sprint, Verizon, and T-Mobile. See **brown.edu/go/buyingaphone**

Search for "Brown University" in the app store. Other apps are listed at **m.brown.edu/apps**

Printing

Print to release stations in computing labs from a lab or from your own computer. **brown.edu/go/pawprints**

TV (Philo)

Watch and DVR over 60 TV channels on your computer, smartphone, or tablet. **brown.edu/go/tv**

Become an Expert

Find CIS documentation at **brown.edu/go/kb** and learn about technical training opportunities at **brown.edu/go/techtraining**

Access thousands of creative, technical, and business courses at **brown.edu/lynda**

Practice 30 languages online with Rosetta Stone. **brown.edu/go/rosettastonehelp**

Copyright

Brown's Copyright Policy prohibits the illegal sharing of copyrighted materials. Do the right thing and don't share media. **brown.edu/go/p2p_copyright**

Stay Safe

Check out the Information Security Group's (ISG) website for some great tips on how to keep you and your computer safe and secure at **brown.edu/go/isg**

Secure Your Account

Every year, many students are victims of phishing, attempts by hackers to steal identities or take over computers. Learn to protect your identity, bank account, and more at **brown.edu/go/phishing**

Enable Two-Step Verification to protect your Brown account even if someone steals your password. **brown.edu/go/twostephelp**

Protect Your Electronics

Keep your laptop or mobile device at hand or locked up to protect it. Install a free laptop loss and recovery app at **frontdoorsoftware. com/brown-university-laptop-program**

If your laptop is stolen, immediately contact the Department of Public Safety at (401) 863-3322. **brown.edu/go/laptoptheft**

Brown Guardian Mobile App

Turn your mobile phone into a personal safety device at **brown.edu/go/brownguardian**