Get Connected

Wireless
Set up your computer or mobile device to connect to Brown’s secure wireless network, Brown. Most devices can follow these steps:

1. If you are not connected to the internet or a data network, temporarily connect to the Brown-Guest wireless network.
2. Visit wifi.brown.edu and follow the steps to configure your computer or device. After the setup, make sure you are connected to the network named Brown.

For more information about wireless, see brown.edu/go/securewireless

Browserless Devices
Game consoles, wireless printers, Apple TVs, and other devices without a browser can be manually added to the wired or wireless network. For instructions, see brown.edu/go/browserless

Wired (Ethernet)
To register your computer for wired use, see the instructions at brown.edu/go/residencewired

Get Software
Access a variety of software including Microsoft Office 365, Adobe Creative Cloud, VPN, anti-malware, and more.
software.brown.edu

Collaborate
Google Apps at Brown
Use your Brown Google account for email, calendar, documents, and other Google services. When you graduate, you’ll retain your content as an alumni.brown.edu address. You can log in at gmail.com with your Brown email address and the password you chose for Google. Read about Google Apps at brown.edu/go/googleapps

Get Help
The IT Service Center provides support for Brown technology services and general computing, as well as repairs for Brown-owned equipment.

(401) 863-4357
help@brown.edu
helpchat.brown.edu
115 Waterman St.

For more information about support, visit brown.edu/go/itservicecenter

Repairs
The Brown Bookstore Technology Center (244 Thayer St.) is an authorized Dell / Apple warranty service provider and repairs other equipment for a fee.
brown.edu/go/bookstoretechnology

Need a loaner during your repair? Sign out a laptop at the IT Service Center (see info above).
Stay Safe
Check out the Information Security Group’s (ISG) website for some great tips on how to keep you and your computer safe and secure at brown.edu/go/isg

Secure Your Account
Every year, many students are victims of phishing, attempts by hackers to steal identities or take over computers. Learn to protect your identity, bank account, and more at brown.edu/go/phishing

Enable Two-Step Verification to protect your Brown account even if someone steals your password. brown.edu/go/twostephelp

Protect Your Electronics
Keep your laptop or mobile device at hand or locked up to protect it. Install a free laptop loss and recovery app at frontdoorsoftware.com/brown-university-laptop-program

If your laptop is stolen, immediately contact the Department of Public Safety at (401) 863-3322. brown.edu/go/laptoptheft

Brown Guardian Mobile App
Turn your mobile phone into a personal safety device at brown.edu/go/brownguardian

Printing
Print to release stations in computing labs from a lab or from your own computer. brown.edu/go/pawprints

TV (Philo)
Watch and DVR over 60 TV channels on your computer, smartphone, or tablet. brown.edu/go/tv

Become an Expert
Find CIS documentation at brown.edu/go/kb and learn about technical training opportunities at brown.edu/go/techtraining

Access thousands of creative, technical, and business courses at brown.edu/lynda

Practice 30 languages online with Rosetta Stone. brown.edu/go/rosettastonehelp

Copyright
Brown’s Copyright Policy prohibits the illegal sharing of copyrighted materials. Do the right thing and don’t share media. brown.edu/go/p2p_copyright

Mobile
Brown students are eligible for discounts with AT&T, Sprint, Verizon, and T-Mobile. See brown.edu/go/buyingaphone

Search for “Brown University” in the app store. Other apps are listed at m.brown.edu/apps

Course Links
Find course information online and register for courses at selfservice.brown.edu

Preview course syllabi and published Canvas course sites during shopping period at courses.brown.edu

For courses using Canvas, log in to canvas.brown.edu to participate in course activities and access materials such as readings, movies, and quizzes.

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