## Get Connected

### Wifi

Set up your computer or mobile device to connect to Brown's secure wireless network, *Brown*. Most devices can follow these steps:

1. If you are not connected to the internet or a data network, temporarily connect to the Brown-Guest wireless network.

2. Visit **wifi.brown.edu** and follow the steps to configure your computer or device.

3. After setup, make sure you are connected to the network named Brown.

For more information about wireless, see **brown.edu/go/securewireless**

### Browserless Devices

Connect your game consoles, wireless printers, Apple TVs, and other devices to wifi. For instructions, see **brown.edu/go/browserless**

## Get Software

Access a variety of FREE software including Microsoft Office 365, Adobe Creative Cloud, and VPN at **brown.edu/go/studentsoftware**

## Collaborate

### Google Apps at Brown

Brown Google accounts have unlimited quota and your content follows you after graduation. Log in at **gmail.com** with your Brown email address and Google password. Learn more at **brown.edu/go/googleapps**

Become an expert at Google collaboration tools with our LinkedIn Learning playlist: **brown.edu/go/googleforstudents**

### Video Conferencing

Try Zoom for prescheduled meetings or quick conversations **brown.edu/go/zoomhelp**

## Get Help

The IT Service Center provides support for Brown technology services as well as general tech help.

- 📞 (401) 863-4357
- ✉ help@brown.edu
- 💬 helpchat.brown.edu
- 👤 Page-Robinson Hall, 5th floor

For more information about support, visit **brown.edu/go/itservicecenter**

**Need a repair?** The Brown Bookstore Technology Center (244 Thayer St.) is an authorized Apple / Lenovo warranty service provider and repairs non-warranty equipment for a fee. **brown.edu/go/bookstoretechnology**

If you'd like a loaner during your repair, sign out a laptop at the IT Service Center (see info above).

- it.brown.edu
- fb.com/ITatBrown
- twitter.com/ITatBrown
- instagram.com/ITatBrown

## Course Links

Find course information online and register for courses at **cab.brown.edu**

For courses using Canvas, log in to **canvas.brown.edu** to participate in course activities and access materials such as readings, movies, and quizzes. There's a Canvas app, too!

## Mobile

Brown students get discounts from some cell phone carriers. **brown.edu/go/buyingaphone**

Popular Brown apps, including the BrownU app and Canvas, are listed at **brown.edu/go/apps**

## Printing

With MyPrint, you can print to printers across campus from a lab, your computer, or a mobile device. **brown.edu/go/printing**

## Philo TV

Watch and DVR over 60 TV channels on your computer, smartphone, or tablet. **brown.edu/go/tv**

## Become an Expert

Find technical documentation at **brown.edu/go/kb**

Access thousands of creative, technical, and business courses at **brown.edu/linkedinlearning**

Practice 30 languages online with Rosetta Stone. **brown.edu/go/rosettastonehelp**

## Copyright

Brown's Copyright Policy prohibits the illegal sharing of copyrighted materials. Learn about the rules and consequences. **brown.edu/go/copyright**

## Stay Safe

Check out the Information Security Group's (ISG) website for some great tips on how to keep you and your computer safe and secure at **brown.edu/go/isg**

### Secure Your Account

Every year, many students are victims of phishing, attempts by hackers to steal identities or take over computers. Learn to protect your identity, bank account, and more at **brown.edu/go/phishing**

Two-Step Verification protects your Brown account. Tips and how-tos are online at **brown.edu/go/twostephelp**

### Protect Your Electronics

Keep your laptop or mobile device at hand or locked up to protect it. Install a free loss and recovery app at **frontdoorsoftware.com/brown**

If your laptop is stolen, immediately contact the Department of Public Safety at (401) 863-3322. **brown.edu/go/laptoptheft**

### Brown Guardian Mobile App

Turn your mobile phone into a personal safety device at **brown.edu/go/brownguardian**